

March 30, 2014

Waterford, Connecticut 06385
• Old Saybrook CT 06475

Federal Communication Commission
Wireline Competition Bureau
Competition Policy Division
Washington, DC 20554

Received & Inspected

RECEIVED

APR 07 2014

APR 9 2014

FCC Mail Room

FCC-Competition Policy Division

RE: 63.71 Application of SNET America Inc., d/b/a AT&T Long Distance East

TO Whom It May Concern:

I am a Clinical Psychologist and when I go to conferences for continuing education (which I am required to do to keep up my status as a licensed, competent Clinical Psychologist) I am in need of a calling card at hotels.

Just last week, at a conference I attended in Boston, just to call out on the hotel's line was \$1.25 per call. Then I would call my calling card 1-800 number and charge it to my business line. To have to use the hotel line to make long distance calls to patients (who often cannot wait until I return to town), would have been prohibitively expensive.

The assumption that people will make these calls on a cell phone is inappropriate. As a Clinical Psychologist, I must be able to talk to upset people on an analogue line. Digital cell phones, no matter how good the phone, compress the voice and major portions of the voice are lost over digital phones. This is fine if I am calling someone to change an appointment, although I still use analogue phones at all times. I am usually talking to someone on a cell phone and two cell phones together cause a great deal of distortion. Without the full voice an analogue phone can generate, I am at a severe disadvantage as a Clinical Psychologist talking to upset people, trying to understand what is going on.

I do not want to lose my calling card and request strongly that the FCC either deny this application requiring an overreliance on cell phone technology at hotels as I've explained above or make an exception for those of us who need to keep our calling cards to prevent unacceptable reception/voice compression problems and unnecessary business expenses.

Very truly yours,

Clinical Psychologist